



2021 / 2022

Social Housing

Training Programme

topic	mode/ location	duration	dates
financial management	online	2days 3hours pd	July 22 nd – 23 rd 2021
introduction to social housing	online	2days 4hours pd	Sept 1 st -2 nd 2021
project packaging	online	2days 3hours pd	Sept 7 th -8 th 2021
shi accreditation	online	2days 3hours pd	Sept 21 st -22 nd 2021
corporate governance	online	1day 3hours	TBC
gbv training	online	2 day	TBC



topic	mode/ location	duration	dates
introduction to social housing	online	2days 3hours pd	Oct 6 th – 7 th 2021
client services	contact – CT	2days	Oct 12 th – 13 th 2021
project packaging	online	2days 4hours pd	Oct 26 th - 27 th 2021
shi accreditation	online	2days 3hours pd	Oct 28 th -29 th 2021
corporate governance	online	1day 3hours	Nov 2 nd 2021
project packaging	on line	2days 4hours pd	Nov 9 th – 10 th 2021
property management	online	2days 3hours pd	Nov 17 th – 18 th 2021
introduction to social housing	online	2days	Nov 19 th – 20 th 2021
shi accreditation	online	2days 3hours pd	Nov 23 rd -24 th 2021
gbv training	online	2 day	TBC

topic	mode/ location	duration	dates
project packaging	contact JHB	2days	Jan 25 th – 26 th 2022
introduction to social housing	contact - RUST	1day	Feb 8th 2022
shi accreditation	contact – RUST	1day	Feb 9th 2022
introduction to social housing	contact - EL	1day	Feb 22 nd 2022
shi accreditation	contact – EL	1day	Feb 23 rd 2022
client services	contact - EL	2days	March 8 th -9 th 2022
project packaging	contact – RUST	2days	March 15th-16 th 2022

Introduction to social housing

Programme coverage includes: Policy objective and legislative framework that underpins Social Housing in South Africa; accreditation and regulatory framework, Institutional framework, Social Housing Funding mechanisms, guiding principles and structure of an SHI, the functioning and the business of an SHI, property development and management, managing tenancies and community building

Corporate Governance

Programme covers aspects such founding documents of an SHI, Operating Policies, Compliance audit policy, Fraud and corruption, Board Charter (delegation, roles, responsibilities and accountability, assessment of governance effectiveness, appointment of directors, powers and restrictions of directors, decision making structures) Code of conduct, integrity and responsibilities, Conflict of interest, protection of assets, Confidential information (POPI), Performance reviews, Org performance assessment, Risk management, legal compliance, Business planning and strategy



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to register visit survey monkey link:

<https://www.surveymonkey.com/r/HDVB DLC>

SHI Accreditation

Programme covers aspects such as Business Planning, Policy and Procedures development, Company set up and mandatory registrations, Governance requirements, Property Development and Management, Tenant Management, SHRA application process

Social Housing Project packaging

The session will take participants through two main aspects: 1) Technical criteria / requirements of SH projects covering : location requirements, SH unit size and mix requirements, norms and standards specifications, project designs and layout, required statutory approvals, SHRA Technical modelling tool

2) Financial viability requirements covering: Financial concepts, funding and financial modelling, SHRA Financial modelling tool

Financial management

Social Housing is a marginal business which demands that as Social Housing Institutions (SHI) and a Social Housing Project always operate efficiently. The intent of this 1day session is to share best practice around aspects :

1. What are key considerations and impediments to FM in SHI
2. Financial Planning & risk Management
3. Financial Forecasting, benchmarks & Budgeting
4. Financial Accounting
5. Financial link to funding
6. Financial Analysis & Reporting
7. Monitoring Performance & Auditing



Property management

The biggest asset an SHI can hold in its balance sheet is the property/ties it owns. In this training we will cover the following elements to this subject: Introduction to Property Management, Stock take-on, Property management budgeting, repairs and maintenance, procurement for maintenance, Management of service providers, Risk management, performance management and reporting